

# Daily Programme

Sunday, 23 February 2025

Queen Mary 2

Voyage M504

Sunrise 7.35am

Sunset 7.01pm

Sunny intervals and a gentle breeze

Time Zone: GMT

Captain Aseem A. Hashmi MNM in Command

# In the port of Santa Cruz de Tenerife, Spain



Arrival Time: 8.00am | All Aboard Time: 5.30pm

# Port Highlights



Nestled in a natural harbour on the northeast coast of the island, the port sits less than a kilometre from the main town square, Plaza de Espana. Its location makes it easy for you to branch off and experience the wonders that the island of Tenerife has to offer, but the port has an enchanting presence in itself too. It is full of brightly painted buildings and rich, historical architecture, as well as plentiful shops, restaurants, and cafés. Spend an afternoon strolling through the Palmetum, a 30-acre botanical garden that plays host to the most pristine palm tree collection in Europe, as well as over 200 more tropical and subtropical plant species. The gardens are also a haven for birdwatchers, with blackbirds, blue tits, hoopoes, and many other aviary species. An impressive peak rising over 12,000 feet above sea level, perhaps ascend the iconic Mount Teide, the third-tallest volcanic structure in the world. There are many ways to experience the beauty of this active volcano, which is found within the UNESCO World Heritage Site, the Teide National Park. Choose from several hiking trails, a cable car ride, an observatory, and an astronomy tower for the best views. Santa Cruz de Tenerife is home to numerous squares and plazas from which you can take a moment to relax and watch the world pass by. Should you be looking for a slow-paced day on the beach, you will find no shortage of blissful bays to choose from in Tenerife, from the volcanic black sands of Playa del Ancón to the golden shores of Playa de Las Teresitas. For a more active experience, maybe take a trip to the eastern side of the island to gaze at the ancient Pyramids of Güímar. Adventure seekers can enjoy a day in Siam Park, one of the world's most famous water parks, and avid animal lovers should visit nearby Loro Parque Zoo.

#### Port information/Passport requirements/Port agent

Identification required to proceed ashore: No passports required, your Queen Mary 2 Voyage card is sufficient.

Berth: Muelle Sur AL 3.

Ship's Agent: Perez y Cia S.L. Rambla Santa Cruz, 155 - Bajo, 38001, Santa Cruz de Tenerife. Telephone: + (00) 34 922 272 396, + (00) 34 619 219 941, + (00) 44 (0) 2380 655 638, and

+ (00) 44 (0) 2380 655 938 for emergencies while ashore.

Queen Mary 2 Satellite Phone Number: 00870 7732 35723.

Currency: The currency used in Santa Cruz de Tenerife and the Canary Islands is the Euro (€). Euros are available on board. Foreign exchange is available from the Purser's Office located on Deck 2 in the Grand Lobby. Queen Mary 2 deals in US\$ Dollars.

**Postage:** Postcards and letters can be posted via the Purser's Office. The postage cost is US\$3.00 per postcard/letter. If you already have a stamp on your letter or postcard we can still post it for you at the Purser's Office. This service will close at 3.00pm.

#### For your information

#### What to Wear: Smart Attire

From 6.00 pm on board, we request you wear collared shirt and trousers, top and skirt or stylish trousers, or a dress. Of course, if you prefer to spend tonight in more relaxed attire, a selection of casual dining and entertainment venues are available for your enjoyment.

Feel free to dress casually as you visit any of the following venues: Kings Court, Golden Lion Pub, Casino, Carinthia Lounge, and G32. Please note non-ripped, jeans are appropriate, but please refrain from wearing shorts, sports attire, swim wear or sleeveless t-shirts outside of the gym, spa and deck spaces.

#### Alcohol policy

Guests who are under 18 years of age are not permitted to purchase or consume alcohol on board. However, while in US waters, Cunard enforces and abides by the US legal drinking age of 21 years. You may be asked for government identification.

#### Deck chairs

Deck chairs operate on a first-come, first-served basis and cannot be reserved. For the consideration of all guests, please ensure you take your belongings when leaving a deck chair for a period of 30 minutes, or they will be removed and taken to the Purser's Office for collection.

#### Essential routine maintenance

Routine maintenance is currently being conducted in various areas of Queen Mary 2 to ensure its upkeep. We apologise for any inconvenience caused and thank you for your understanding.

#### Hand washing and sanitising

To stay healthy, please wash your hands regularly with soap and water and use the hand sanitisers around the ship. Should you experience any symptoms of respiratory or gastrointestinal illness, please immediately return to your stateroom and notify the medical staff by phoning 999 or 911.

#### Prohibited items on balconies

For safety reasons and to protect and preserve the marine environment, no towels or any other personal belongings are to be left on the balcony when the stateroom occupants are not present.

#### Ship's security and safety notice in Tenerife

Whilst thousands of tourists visit Tenerife each year without incident, we would like to remind you about the ongoing threat caused by pickpockets. Pickpockets like busy areas because they may operate undetected due to the general commotion.

Therefore, exercise caution when taking public transportation, going to crowded marketplaces, or visiting any of the island's numerous tourist destinations.

There are a few simple things that will reduce the chances of you becoming a victim of crime:

- Please do not carry high value items.
- · Always zip or close your bags.
- · Do not take all your bank or credit cards with you.
- Keep a close eye on any bag (backpack/handbag) while eating in restaurants. Try and keep them within view.
- · Avoid items which easily identify you as a tourist.
- Leave your passport on the ship, unless required as a form of identification by the port officials.

Your safety and security are always our prime concern when you are on board the ship. While the chances of you being affected by pickpockets is slim, it is important for us that you are aware of this localised issue and remain vigilant.

#### Ship's security notice

In order to prevent unauthorised persons boarding the ship, you are required to carry your Voyage card with you when going ashore. You will be asked to produce this at the gangway when you leave and return to the ship.

Be aware that we have established a secure area around the vessel and our security procedures require that you must be prepared to show your Voyage card when entering this area, in addition to showing it to the Security Staff at the gangway when leaving or boarding the ship.

We kindly ask you not to accept and bring on board any parcels or packages from strangers. Before boarding the ship, you may also be asked by our Security Staff to open parcels or handbags which you are carrying. We are sure that you will appreciate that this security is in the best interest of all concerned.

#### Shore Experiences

All shore experiences will be meeting on the quayside, next to Queen Mary 2, at the bottom of the ship's gangway.

Please listen to the arrival announcement for the gangway location.

Shore Experiences will meet on the Quayside, next to the Queen Mary 2, bottom of the gangway:

003A	Northern Panorama
006A	Teide National Park Hike
035A	Mount Teide National Park
D47A	Ultimate Teide Experience & Lunch
005A	Whale Watching Adventure
061A	Wind Cave and Garachico Village
064A	Gardens & Puerto de la Cruz
037A	Playa de las Americas on your own
038A	Puerto de la Cruz on your own
053A	Wine and Food - Canaries Style
021A	Las Teresitas Beach Transfer
D36A	Mount Teide Cable Car
	006A 035A 047A 005A 061A 064A 037A 038A 053A 021A

We kindly ask you not to attend any earlier than the advertised time as the transportation won't be ready. All shore experience transportation will have your shore experience stated in the front window. Please check before boarding your transportation, or if unsure please ask a member of the Shore Experience Team.

Please note it may be necessary to walk some distance to reach your mode of transport for your designated shore experience. We do offer water for purchase in our bars during the advertised opening hours.

#### Wheelchair assistance

Guests are kindly reminded that wheelchair assistance, if required, will be provided to assist guests on and off the gangway only. As per the terms and conditions stated in the Cunard brochure, guests must be able to make their own way to the transportation on the pier or be accompanied by a travel companion who is able to assist them.

#### Complimentary port shuttle bus service

A complimentary port shuttle service will be in operation between the ship and the exit of the port gates, the city access bridge, which is at the start of the entrance to the city. The first bus will depart at 8.00am. The shuttle bus transfer will take approximately 10 to 15 minutes each way, depending on the traffic. The last departure from the city will be at 5.00pm.

There will be a wheelchair-accessible bus in the rotation from 8.15am until 5.15pm.

At peak hours, queues are expected. As an alternative, taxis will be available.

#### Premier League football

Please be advised that the Premier League football game between Manchester City and Liverpool will be available to watch on Sport 24 in your staterooms, on channel 42. Once the Six Nations rugby game has finished, we will then play the remainder of the football game in the Golden Lion Pub.

#### Today's featured Entertainment

#### Movie: Heretic

Two young religious women are drawn into a game of cat-and-mouse in the house of a strange man.

Starring: Hugh Grant, Sophie Thatcher, and Chloe East.

Rated: 18. Duration: 1 hour 51 minutes.

2.00pm, 6.00pm & 9.15pm, Illuminations, Deck 3, Stairway B



## Sailaway Celebration with 'Changez' and DJ Steve

Join 'Changez' and DJ Steve on deck for a cocktail, beautiful views of Santa Cruz de Tenerife, and enjoy the music as Queen Mary 2 sails out en route to Arrecife de Lanzarote. Weather permitting.

5.30pm, Terrace Bar, Deck 8, Stairway D



#### New Orleans Trad Jazz

Trad jazz, based on earlier New Orleans jazz, flourished from the 1930s to the 1960s in the United States and the United Kingdom, Join the Queen Mary 2 Orchestra and Musical Director, Jeff Hughes, tonight.

7.00pm & 9.00pm, Carinthia Lounge, Deck 7, Stairway B



# Morning - Evening 6.00am - 6.45pm

# Six Nations Rugby: Italy versus France 3.00pm, Golden Lion Pub, Deck 2, Stairway C - Satellite Reception Permitting

- 6.00am Good Morning Queen Mary 2 Stateroom TV, Channel 24
- 8.00am Cunard Insights Talks Stateroom TV, Channel 47
- 📕 10.30am Morning Trivia Carinthia Lounge, Deck 7, Stairway B 🛎
- 📕 11.30am Table Tennis Tournament36 Pavilion Pool, Deck 12, Stairway B 🛎
- 12.00 pm Movie: The Dead Don't Hurt Duration: 2 hours 9 minutes Stateroom TV, Channel 24
- 1.00pm Killer Darts Competition<sup>36</sup> Golden Lion Pub, Deck 2, Stairway ...
- 2.00pm Stop the Clock Trivia Carinthia Lounge, Deck 7, Stairway B 🛎
- 2.00pm Movie: Heretic Duration: 1 hour 51 minutes Illuminations, Deck 3, Stairway B
- 2.00pm Social Bridge and Whist (unhosted) ConneXions Room 6, Deck 2, Stairway A
- 3.00pm Six Nations Rugby: Italy versus France Golden Lion Pub, Deck 2, Stairway C
- 3.15pm Deck Quoits Tournament<sup>38</sup> Weather permitting Outside on Deck 12, Stairway B 🛎
- 3.30pm Afternoon Tea with Guitarist Armando Sallato Queens Room, Deck 3, Stairway D
- 4.30pm Afternoon Trivia Carinthia Lounge, Deck 7, Stairway B 🋎
- 5.00pm LGBTQ+ Social Hour Commodore Club, Deck 9, Stairway A
- 5.00pm Baggo Tournament<sup>36</sup> Pavilion Pool, Deck 12, Stairway B .
- 5.00pm Friends of Bill W. Boardroom, Deck 9, Stairway A, Port Side
- 5.15pm Pianist & Musical Director Jeff Hughes Carinthia Lounge, Deck 7, Stairway B
- 5.15pm Cocktail Pianist Emmanuel Vass Commodore Club, Deck 9, Stairway A
- 5.15pm Harmony Strings Chart Room, Deck 3, Stairway C
- 5.30 pm Sailaway Celebration with 'Changez' and DJ Steve Weather permitting Terrace Bar
- 5.30pm Solo Travellers Evening Get-Together Champagne Bar, Grand Lobby, Deck 3
- 6.00 pm Movie: Heretic Duration: 1 hour 51 minutes Illuminations, Deck 3, Stairway B
  - 6.00pm Recorded Ballroom & Latin Dance Music Queens Room, Deck 3, Stairway D
- 6.45pm Harmony Strings Chart Room, Deck 3, Stairway C
- 6.45pm Cocktail Pianist Emmanuel Vass Commodore Club, Deck 9, Stairway A

Space limited to 20 guests. Must be 18 years or older to participate. Activity is on a first-come, first-served basis.
Refer to the Discover for more information. If you win the event that has this symbol next to it, you will receive a sticker, which you will redeem at the end of your voyage.

#### Showtime: William Caulfield

William Caulfield is one of Ireland's best-loved comedians. His career began as a comedy scriptwriter for the BBC. His talent was soon recognised, and he was given his own television and radio comedy shows. Enjoy his jokes, stories, and observational comedy in tonight's show that will have loads of laughter.

Presented by Entertainment Director, Amanda Reid.

8.15pm & 10.15pm, Royal Court Theatre, Decks 2 & 3, Stairway B



# MARFFL

WELLNESS & REAUTY

Mareel Wellness and Beauty® elevates every spa treatment, environment and activity to unprecedented levels.

The schedule of fitness and well-being seminars taking place are listed below.

- 7.00am Core Assets Queens Room, Deck 3, Stairway D
- 8.00am Total Tone Pilates\* Queens Room, Deck 3, Stairway D
- 10.00am Eat More to Weigh Less Mareel Wellness and Beauty, Deck 7, Stairway A
  - 1.30pm Keratin, Protein & Shine Mareel Wellness and Beauty, Deck 7, Stairway A
- 3.00pm Relieving Back, Foot & Leg Pain Mareel Wellness and Beauty, Deck 7
- 4.00pm Fire-Free Cupping Mareel Wellness and Beauty, Deck 7, Stairway A
- 4.30pm Restore Facial Contours Mareel Wellness and Beauty, Deck 7, Stairway A
- 5.00 pm Detox for Health and Weight Loss Mareel Wellness and Beauty, Deck 7, Stairway A
   \* A fee applies.

## Tonight's dress code: Smart Attire Alternative dining option: Bamboo

# Evening 7.00pm - Late

#### Commodore Club Live with Pianist Campbell Simpson 9.15pm, Commodore Club, Deck 9, Stairway A

- 7.00pm New Orleans Trad Jazz Carinthia Lounge, Deck 7, Stairway B
- 7.00pm Ballroom Dancing to the Queens Room Quartet Queens Room, Deck 3
- 7.45pm Harmony Strings Chart Room, Deck 3, Stairway C
- 7.45pm Cocktail Pianist Emmanuel Vass Commodore Club, Deck 9, Stairway A
- 7.45pm Recorded Ballroom & Latin Dance Music Queens Room, Deck 3, Stairway D
- 7.45pm Blackthorn Irish Folk Duo Golden Lion Pub, Deck 2, Stairway C
- 8.15pm Showtime: William Caulfield Royal Court Theatre, Decks 2 & 3, Stairway B
- 9.00pm New Orleans Trad Jazz Carinthia Lounge, Deck 7, Stairway B
- 9.00pm Disco Inferno with DJ Steve G32, Deck 3L, Stairway D
- 9.00pm The Jazz Club with the Mark Hodgson Trio Chart Room, Deck 3, Stairway C
- 9.00pm Ballroom Blitz with the Queens Room Musicians Queens Room, Deck 3
- 9.15pm Movie: Heretic Duration: 1 hour 51 minutes Illuminations, Deck 3, Stairway B
- 9.15pm Ports of the World Trivia Golden Lion Pub, Deck 2, Stairway C
- 9.15pm Commodore Club Live with Pianist Campbell Simpson Commodore Club
- 9.30pm Hot Seat Draw7 Empire Casino, Grand Lobby, Deck 2, Stairway B
- 9.45pm 'Changez' G32, Deck 3L, Stairway D
- 10.00pm Blackthorn Irish Folk Duo Golden Lion Pub, Deck 2, Stairway C
- 10.15pm Wipeout Trivia Carinthia Lounge, Deck 7, Stairway B
- 10.15pm Showtime: William Caulfield Royal Court Theatre, Decks 2 & 3, Stairway B
- 10.45pm 'Changez' G32, Deck 3L, Stairway D
- 11.30pm The Beat Goes On with DJ Steve G32, Deck 3L, Stairway D

#### Ballroom Blitz

Join the Queens Room Musicians and vocalists Viktoria Rubizova and Steven Tilley, and dance to a collection of ballroom and Latin tunes from classic to modern day. Under the musical direction of Paul Ferrer.

9.00pm, Queens Room, Deck 3, Stairway D



## The Jazz Club with the Mark Hodgson Trio

Order yourself a Zodiac cocktail and take your seat for the evening as live jazz fills the air.

9.00pm, Chart Room, Deck 3, Stairway C



#### Ports of the World Trivia

Test your knowledge at this trivia.

How much do you know about ports
around the world? Get involved to find out.

Hosted by the Entertainment Team.

9.15pm, Golden Lion Pub, Deck 2, Stairway C



## **SHOPPING**

Keep an eye open for the specials and the events taking place in the Mayfair Shops.

- 6.30pm Discover the Flora Amber Scent in the Orchid Collection Beauty Boutique
  - 6.30pm Discover the Unique John Hardy Collection with Discounts Fine Jewellery Boutique
- 7.00pm Fossil Watches Showcase Fashion Watches Boutique, Deck 3, Stairway B
- 8.00pm Explore the Collection of Mova Globes Fashion Watches Boutique, Deck 3
  - 8.00pm Complimentary Tasting of Penderyn Single Malt Welsh Whisky Liquor Boutique

# **Opening Times**

U	bening i	imes	
	Main Dinin	g	
Restaurants	In the Morning	In the Afternoon	In the Evening
Queens Grill Deck 7, stairway D (for Queens Grill guests only)	8.00am - 9.30am	12.00pm - 1.30pm	6.30pm - 9.00pm
Princess Grill Deck 7, stairway D (for Princess Grill guests only)	8.00am - 9.30am	12.00pm - 1.30pm	6.30pm - 9.00pm
Britannia Club Deck 2, stairway D	8.00am - 9.30am	12.00pm - 1.30pm	6.30pm - 9.00pm
Britannia Deck 2, stairway C	8.00am - 9.30am	12.00pm - 1.30pm	First Sitting: 6.00pm with last call by 6.30pm Second Sitting: 8.30pm with last call by 9.00pm
Britannia Deck 3, stairway C			Open seating from 6.00pm to 9.00pm
	Alternative Di	ning	
Options		In the Afternoon	In the Evening
Steakhouse at The Verandah USS* De	ock 8, stairway D		6.00pm - 9.00pm
Bamboo Dinner at Kings Court LISS* Deck 7, stairway C			6.00pm - 9.00pm
*A cancellation fee of US\$15 will be applied to y			
	All Day Dini	ng	
Options	In the Morning	In the Afternoon	In the Evening
Kings Court Buffet	Continental: 6.00am - 7.00am	Lunch: 11.30am - 2.30pm	Dinner: 6.00pm - 9.30pm

All Day Dining					
Options	In the Morning	In the Afternoon	In the Evening		
Kings Court Buffet	Continental:	Lunch:	Dinner:		
	6.00am - 7.00am	11.30am - 2.30pm	6.00pm - 9.30pm		
Deck 7, stairway B	Buffet:	Afternoon Tea:	Late Snack:		
	7.00am - 10.30am	3.00pm - 5.00pm	11.00pm - 12.30am		
Kings Court Chef's Galley		Burgers and Hot Dogs:	Pizzas and Pasta:		
Deck 7, stairway C		11.30am - 2.30pm	6.00pm - 9.00pm		
Carinthia Lounge - Light Menu	Breakfast:	Lunch: 12.00pm - 2.30pm			
Deck 7, stairway B	8.00am - 10.00am	Afternoon Tea: 3.30pm - 5.00pm			
Colden Lion Deck 2, stairway C		12.00pm - 2.30pm			
Room Service 24hrs Available from the comfort of your stateroom	Breakfast Menu: 7.00am - 10.00am Brunch Menu: 10.00am - 12.00pm	Day Menu: 12.00pm - 11.00pm Afternoon Tea: 3.00pm - 4.30pm	Late Night Menu: 11.00pm - 7.00am		

#### Afternoon Tea - 3.30pm - 4.30pm

Queens Room Afternoon Tea - Deck 3, stairway D

	Bar and Lo	ounge times	
Carinthia Lounge	7.00am - 11.00pm	C32 (Guests over 18 only)	9.00pm - late
Champagne Bar	2.00pm - late	Crills Lounge (Grill guests only)	11.00am - 2.30pm 6.00pm - 12.00am
Chart Room	1.00pm - late		
Churchill's Cigar Lounge	2.00pm - late	Pavilion Pool Bar	10.00am - 7.00pm
Commodore Club	2.00pm - late	Sir Samuel's	8.00am - 10.00pm
Colden Lion Pub	10.00am - late	Terrace Pool Bar *	10.00am - 10.00pm
		<sup>4</sup> weather permitting	

	Facilities an	d Retail times	
Book Shop	Closed	Medical Centre (dial 911 or 999 for medical emergencies)**	By appointment only, please dial 8880 8.00am - 10.00am 4.00pm - 6.00pm
Clarendon Fine Art	6.00pm - 9.00pm		
Empire Casino Cashier	6.30pm - late		
Empire Casino Tables	6.30pm - late	On Board Reservations (ext. 38000)*	8.00am - 6.00pm
Florist	Order any time at the Purser's Office		
		Play Zone (2 - 7 years old) Kids/Teen Zone (8 - 17 years old)	2.00pm - 5.00pm 6.00pm - 11.00pm
Images Photo Gallery Screens available 24hrs Walkaround Photoshoot & Studio Photo Session	5.00pm - 10.00pm 5.00pm - 10.00pm		
		Night Nursery (6 - 23 months)	6.00pm - 11.00pm
		Purser's Office	Open 24 hours
Library	8.00am - 11.00am 3.00pm - 7.00pm	Shore Experience Office	8.00am - 10.00am 5.00pm - 7.00pm
Mayfair Shops	6.30pm - 10.00pm	Sports Activities *	8.00am - 6.00pm
Mareel Spa & Salon	8.00am - 10.00pm	Voyage Sales Make an appointment and	9.00am - 11.00am 4.00pm - 7.00pm
Fitness Centre	6.00am - 8.00pm		
*weather permitting		secure your future voyage by dialling 22200	