

Queen Mary 2 Voyage M938

Monday, 25 November 2019

Sunrise 7.28am

Sunset 5.04pm



Tonight: Smart Attire
Jacket required, tie optional for gentlemen,
Cocktail dress stylish separates or equivalent for ladies.



Daily Programme.



At sea en route to New York.

Time change.

Please be advised that early tomorrow morning at 2.00am, the ship's time will be set back one hour. Please set your watches back before retiring this evening, Monday, 25 November.



From the Navigator.

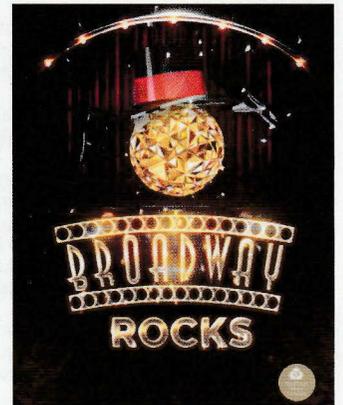
By this afternoon Queen Mary 2 will pass south of Cape Sable, Nova Scotia and proceed rapidly towards the Continental Shelf. We will then sail a Rhumb Line course to New York south-east of Nantucket Island and enter the westbound traffic lane leading to New York Harbour. By the early hours of tomorrow morning we will be entering the Sandy Hook Pilot boarding area, marking the traditional end of the Atlantic passage. A local harbour pilot will board at this position, assisting us through the Ambrose Channel and underneath the Verrazano Narrows Bridge, which our funnel will clear by approximately 4 metres.

Tonight's Featured Entertainment. Broadway Rocks.

Join the Royal Court Theatre Company on a turbo-charged cab ride through the streets of New York City's world famous theatre district. Take in the classics - West Side Story and South Pacific before journeying on to enjoy all the blockbuster Broadway hits of the 21st century. Prepare to be astounded by this brilliant and spectacular must-see show. Broadway Rocks - so be there! Oh... and don't forget your Hairspray. With the Royal Court Theatre Orchestra, under the musical direction of Jeff Hughes. Presented by your Entertainment Director, Catherine Kennedy.

At 7.00pm & 8.45pm, Royal Court Theatre, Decks 2 & 3, Stairway B

The 7.00pm show is a pre-dinner performance for guests on the second sitting.



Celebrity Q&A With David Gower.

Your Entertainment Director, Catherine Kennedy, interviews David Gower, former England Cricket Captain, followed by an invitation to our guests to ask questions.

At 11.00am, Royal Court Theatre, Deck 2, Stairway B



Cunard and Southampton Centenary Celebration.

As Queen Mary 2 approaches New York, we remember the millions of travellers who sailed to America



aboard a Cunard Liner in the 179 years since Sir Samuel Cunard established regularly scheduled transatlantic crossings.

Since November 1919, New York has been linked with Southampton by Cunard's ocean liner service. And in those one hundred years, New Yorkers have seen many Cunarders come and go.

From that first Southampton service aboard RMS. Mauretania in 1919, to the maiden arrival of the RMS. Queen Elizabeth during World War II - the final call of RMS. Queen Mary in 1967 to the first meeting of the Three Cunard Queens in 2008, New York has formed a backdrop to many important events in Cunard's history.

By joining us on this historic crossing, celebrating 100 years of Cunard's Southampton to New York service, you are now a part of Cunard's history.

Penny Legg.

'Celebrating Southampton'.

This talk looks at some of the highlights from Southampton's history, including Cunard's decision to base itself in Southampton, as well as the 400th anniversary of the sailing and some of the amazing events happening in the modern-day city.

At 10.00am, Illuminations, Deck 3, Stairway B

Michael Kushner.

'Spies, lies, double agents & The real James Bond'.

During World War II Germany sent spies into Britain. By parachute, U-boat also disguised as refugees.

At 3.30pm, Illuminations, Deck 3, Stairway B

Susan Humphris.

'Life from the Sea Surface to the Twilight Zone'.

This lecture will introduce the creatures of the deep and explore how they are adapted to live in their watery world.

At 4.30pm, Illuminations, Deck 3, Stairway B



Singers At Sea Concert.

Support your fellow guests as this voyage's choir perform popular songs for your listening pleasure. Led by Entertainment Host, Graeme Bradley.

**At 3.15pm
Grand Lobby, Decks 2 & 3**

Charity Chart Auction.

Assistant Entertainment Director, John Consiglio will auction the chart used this voyage, signed by Captain Christopher Wells and the Bridge team. All proceeds are in aid of the Prince's Trust charity.

At 3.00pm, Grand Lobby, Decks 2 & 3, Stairway B



Today's Activities.

6am

6.00am Movie: 'Spider-Man: Far From Home'
Yesterday's theatre movie, repeated continuously on stateroom T.V. Channel 24.

6.00am Good Morning Queen Mary 2
Your guide to today's entertainment and activities, with Entertainment Director, Catherine Kennedy and guests.
Stateroom T.V. Channel 23 (repeated continuously until 12.00pm)

8am

8.30am Catholic Mass With Father Charles Bourke
Illuminations, Deck 3, Stairway B

9am

9.00am Christian Fellowship Gathering (unhosted)
Boardroom, Deck 9, Stairway A (Port)

9.00am Foil Fencing: Class B
For those guests who attended Class A.
Queens Room, Deck 3, Stairway D

9.00am Social Shuffleboard (unhosted)
Deck 13, Stairway B (Outside)

9.30am Table Tennis Tournament
Pavilion Pool, Deck 12, Stairway B

9.30am Beginners Bridge Lesson
Classes run in sequence. Led by instructor, Don Freeland.
Atlantic Room, Deck 11, Stairway A (until 10.15am)

10am

10.00am Insights Lecture: Penny Legg
'Celebrating Southampton'.
Illuminations, Deck 3, Stairway B

10.00am Fun Fitness
Join Entertainment Host, Yumi for a fun work out.
Queens Room, Deck 3, Stairway D

10.00am Watercolour Art Class
Led by Instructor Sasha Howard. Art kits are available for \$35.00. Places limited to 25 guests.
Britannia Restaurant Upper, Deck 3, Stairway C (Port and Forward)

10.30am Morning Trivia
Who will be crowned today's trivia champions?
Golden Lion Pub, Deck 2, Stairway C (Starboard)

10.30am Mini Bowling Competition
Pavilion Pool, Deck 12, Stairway B

10.30am Intermediate Bridge Lesson
Classes run in sequence. Led by instructor, Don Freeland.
Atlantic Room, Deck 11, Stairway A (until 11.15am)

10.30am Solo Travellers' Coffee Morning
Meet other independent guests with your Social Host, Tommi Baxter-Hill for an informal get together.
Carinthia Lounge, Deck 7, Stairway B (until 11.15am)

11am

11.00am Celebrity Q&A With David Gower
Royal Court Theatre, Decks 2 & 3, Stairway B

11.00am Cunard and Southampton Centenary SeaCity Museum Exhibition
Museum Curator Maria Newbery will be on hand to discuss the exhibition to answer your questions. Maritime Historian Chris Frame will also be signing copies of his books at this time.
Grand Lobby, Deck 3, Stairway B (until 12.00pm)

11.00am Fruit and Vegetable Carving
Join Queen Mary 2's food artists as they create these beautiful works of art from simple fruits and vegetables.
Queens Room, Deck 3, Stairway D

11.00am Womens Institute Get Together
An informal meeting for all members of the 'Women's Institute'.
Boardroom, Deck 9, Stairway A (Port)

11.15am Snowball Jackpot Bingo
Come and join our Snowball Jackpot Bingo and you could win one of three cash prizes plus the Jackpot prize for the day.
Golden Lion Pub, Deck 2, Stairway C (Starboard)

11.30am Shuffleboard Tournament
Deck 13, Stairway B (Outside)

12pm

12.00pm Eight Bells
Grand Lobby, Decks 2 & 3, Stairway B

12pm

12.00pm Navigational Announcement
Information from the Bridge over the public address system.

12.15pm Pub Lunch Melodies With Guitarist Paul Garthwaite
Golden Lion Pub, Deck 2, Stairway C (Starboard) (until 1.00pm)

12.15pm Ballroom Dance Class: Jive
A lively Latin dance that is fun, easy to learn, and playful in nature. Because it's fast and energy-consuming it's also excellent exercise. With Dance Instructors, Sasha and Daria.
Queens Room, Deck 3, Stairway D (until 1.00pm)

12.30pm The Brevis Strings
Carinthia Lounge, Deck 7, Stairway B (until 1.15pm)

12.30pm Poolside Music with Purple Haze
Pavilion Pool, Deck 12, Stairway B (until 1.15pm)

1pm

1.15pm Queen Mary 2 Guest Choir Rehearsal
A rehearsal for those guests who wish to take part in the Guest Choir.
G32, Deck 3, Stairway D

2.00pm Killer Darts
Golden Lion Pub, Deck 2, Stairway C (Starboard)

2pm

2.00pm Classical Concert: Pianist Vicky Yannoula
From Baroque to Modern.
Illuminations, Deck 3, Stairway B

2.00pm Line Dancing
Hosted by a member of the Entertainment Team.
Queens Room, Deck 3, Stairway D

2.00pm Watercolour Art Exhibition
View works created by your fellow guests throughout this voyage. This is a repeat of this morning's class.
Britannia Restaurant Upper, Deck 3, Stairway C (Port)

2.00pm Art After Dark - Gallery Lecture
Please see Discover page for more details.
Clarendon Art Gallery, Deck 3L, Stairway C (Starboard)

2.00pm Social Paddle Tennis (unhosted)
Deck 13, Stairway B (Outside)

2.00pm Hooplah Tournament
Pavilion Pool, Deck 12, Stairway B

2.00pm Duplicate Bridge Tournament
Atlantic Room, Deck 11, Stairway A (until 4.00pm)

2.00pm Social Bridge and Whist
ConneXions Room 4 & 5, Deck 2, Stairway A (until 4.00pm)

2.30pm Quick Hit Music Trivia
Do you have what it takes to make it all the way to #1? You'll know the songs, will you remember the titles?
Chart Room, Deck 3, Stairway C (Starboard)

3pm

3.00pm Nautical Chart Auction
Assistant Entertainment Director, John Consiglio, will auction this voyage's navigational chart. All proceeds are in aid of the Prince's Trust charity.
Grand Lobby, Decks 2 & 3, Stairway B

3.00pm Beat the Board
Pavilion Pool, Deck 12, Stairway B

3.00pm Final Snowball Jackpot Bingo
The Jackpot must be won today. Tickets are on sale at the Golden Lion Pub from 1.00pm.
Golden Lion Pub, Deck 2, Stairway C (Starboard) (until 3.45pm)

3.00pm Host Corner: Needlework & Knitting
Bring your own knitting and needlework projects for an informal gathering with Social Host, Tommi Baxter-Hill. Please be advised this is not a class.
Carinthia Lounge, Deck 7, Stairway B (until 4.00pm)

3.00pm Spot The Fake: Winner
Please see Discover page for more details.
Fine Jewellery Boutique, Deck 3, Stairway B

3.15pm Queen Mary 2 Guest Choir Performance
Support your fellow guests as this voyage's choir perform popular songs for your listening pleasure. Led by Choirmaster, Graeme Bradley, under the musical accompaniment of Steve Zackim.
Grand Lobby, Decks 2 & 3, Stairway B



Today's Activities.

3pm

3.30pm Top Eye Tips
Please see Discover page for more details.
Perfume Boutique, Deck 3, Stairway B

3.30pm Insights Lecture: Michael Kushner
'Spies, lies, double agents & The real James Bond'.
Illuminations, Deck 3, Stairway B

3.30pm Afternoon Tea Dance
With the Queens Room Orchestra.
Queens Room, Deck 3, Stairway D (until 4.30pm)

4pm

4.00pm Complimentary Golf Competition 🏌️
85-110 yards closest to the pin. Places are limited.
Sign up from 9.30am.
The Fairways, Deck 12, Stairway B

4.00pm English Premier League Football
Aston Villa vs. Newcastle United (Satellite reception permitting.)
Broadcast on stateroom T.V. Channel 42.
Golden Lion Pub, Deck 2, Stairway C (Starboard)

4.00pm Friends Of Bill W.
Boardroom, Deck 9, Stairway A (Port) (until 5.00pm)

4.00pm Farewell To Crown Cruise
Please see Discover page for more details.
Fine Jewellery Boutique, Deck 3, Stairway B

4.15pm Afternoon Trivia 🎲
With a member of the Entertainment Team.
Chart Room, Deck 3, Stairway C (Starboard)

4.30pm Insights Lecture: Susan Humphris
'Life from the Sea Surface to the Twilight Zone'.
Illuminations, Deck 3, Stairway B

5pm

5.00pm LGBT Social Hour
Commodore Club, Deck 9, Stairway A (Starboard) (until 6.00pm)

5.15pm Recorded Ballroom & Latin Music
Queens Room, Deck 3, Stairway D (until 7.45pm)

5.15pm Activity Prize Redemption 🎟️
For guests disembarking in New York tomorrow, redeem the stamps you have won at activities. Bring your stamped Activity Reward Cards to exchange for prizes. Please note: Your stamp log is valid only for the duration of your voyage and may not be carried forward after you disembark.
Belgravia Room, Deck 1, Stairway B (Port) (until 6.00pm)

5.15pm The Brevis Strings
Carinthia Lounge, Deck 7, Stairway B (until 6.00pm)

5.15pm Harpist Lara Szabo
Chart Room, Deck 3, Stairway C (Starboard) (until 6.00pm)

5.30pm Movie: The Lion King
After the murder of his father, a young lion prince flees his kingdom only to learn the true meaning of responsibility and bravery. Starring: Donald Glover, Beyoncé, Seth Rogen. Rated PG. Duration: 118 minutes.
Illuminations, Deck 3, Stairway B

7pm

7.00pm Showtime: Broadway Rocks
Please see front page for more details.
Royal Court Theatre, Decks 2 & 3, Stairway B

7.30pm Pub Duo 'Amethyst'
With Paul and Kathryn from Amethyst.
Golden Lion Pub, Deck 2, Stairway C (Starboard)

7.45pm Harpist Lara Szabo
Carinthia Lounge, Deck 7, Stairway B (until 8.30pm)

7.45pm Pianist Akos Somogyi
Chart Room, Deck 3, Stairway C (Starboard) (until 8.30pm)

7.45pm Pianist Steve Zackim
Commodore Club, Deck 9, Stairway A (until 8.30pm)

7.45pm Sequence Dancing
Hosted by your Social Host, Tommi Baxter-Hill
Queens Room, Deck 3, Stairway D (until 8.30pm)

8pm

8.00pm Wipeout Trivia
The trivia with a twist - will yours be the last team standing?
Golden Lion Pub, Deck 2, Stairway C (Starboard)

8pm

8.00pm Movie: The Lion King
Please see the 5.30pm listing for more details.
Illuminations, Deck 3, Stairway B

8.30pm Recorded Ballroom & Latin Dance Music
Queens Room, Deck 3, Stairway D (until 9.45pm)

8.45pm Showtime: Broadway Rocks
Please see front page for more details.
Royal Court Theatre, Decks 2 & 3, Stairway B

9pm

9.30pm Pub Duo 'Amethyst'
With Paul and Kathryn from Amethyst.
Golden Lion Pub, Deck 2, Stairway C (Starboard)

9.30pm The Jazz Club
With the Vladimir Zinchenko Trio.
Chart Room, Deck 3, Stairway C (Starboard) (until late)

9.45pm Harpist Lara Szabo
Carinthia Lounge, Deck 7, Stairway B (until 10.30pm)

9.45pm Live Music with Purple Haze
Join our International Band in our fantastic night club, G32.
G32, Deck 3, Stairway D (until 10.45pm)

9.45pm 70's Disco Night with the Queens Room Orchestra
Queens Room, Deck 3, Stairway D (until 12.00am)

10pm

10.00pm Farewell Trivia
Come and join the Entertainment Team in your final chance to be crowned trivia champions!
Golden Lion Pub, Deck 2, Stairway C (Starboard)

10.00pm Pianist Akos Somogyi
Commodore Club, Deck 9, Stairway A (until 12.00am)

10.30pm Movie: The Lion King
Please see the 5.30pm listing for more details.
Illuminations, Deck 3, Stairway B

10.45pm Farewell Disco With DJ Felipe
G32, Deck 3, Stairway D (until 11.30pm)

10.45pm Pub Duo 'Amethyst'
Golden Lion Pub, Deck 2, Stairway C (Starboard) (until late)

11pm

11.30pm Live Music with Purple Haze
G32, Deck 3, Stairway D (until 12.30am)

12am

12.00am Recorded Dance Music For Enthusiasts
Queens Room, Deck 3, Stairway D (until 12.30am)

12.30am All Request Express with DJ Felipe
G32, Deck 3, Stairway D (until late)

CANYON RANCH.

spa | beauty | fitness | wellness

ON QUEEN MARY 2

Fitness classes.

7.00am Fitness: Stretch and Relax - Full Body Stretch
7.30am Foot Clinic - Foot Scan & Posture Analysis
8.00am Fitness: Pilates*
Queens Room, Deck 3, Stairway D

4.00pm Fitness: Yoga*
5.00pm Fitness: Abs Express
Knightsbridge Room, Deck 1, Stairway C
*\$12 fitness pass and previous sign up required.

Wellbeing seminars.

10.00am Acupuncture Clinic Now Open
11.00am Eat More to Weigh Less
1.00pm T-Speres Workshop
Come join our massage team explain the powers of massaging with Tsperes.
2.00pm Chiropractic: Treating the cause not the symptoms for back pain
2.30pm Knee, Hip and Back Pain Seminar
Knee, Hip and Back pain can stem from poor bio-mechanics of the foot.
4.00pm Acupuncture: Back Pain Relief
Discover the secrets to this ancient form of East Medicine.
All seminars take place in the Canyon Ranch SpaClub, Deck 7, Stairway A.

Queens Grill, Princess Grill & Britannia Club Restaurants.

Breakfast	8.00am to 9.30am
Lunch	12.00pm to 1.30pm
Dinner	6.30pm to 9.00pm

Britannia Restaurant.

Breakfast	8.00am to 9.30am
Lunch	12.00pm to 1.30pm
First sitting dinner	6.00pm, last order 6.30pm
Second sitting dinner	8.30pm, last order 9.00pm
Wine Line	10.00am to 1.00pm
.....	Pre-order your wine for the voyage by calling 22062.

Kings Court Buffet Deck 7 (Stairway B).

Continental Breakfast	5.00am to 6.30am
Full Breakfast Buffet	6.30am to 11.30am
Chef's Galley: Healthy Corner	6.30am to 11.00am
Lunch Buffet	11.30am to 3.00pm
Chef's Galley: Burger & Hot-Dogs Station	11.30am to 3.00pm
Afternoon Snack, Forward Starboard	3.30pm to 5.30pm
Chef's Galley: Pizza & Pasta Station	6.00pm to 9.30pm
Dinner Buffet: Deck 7, Forward Port	6.00pm to 10.30pm
Late Snack, Buffet Aft	11.00pm to 2.00am
Gluten Free and Lactose Free items are available at the aft buffet from 7.00am through to 3.00pm. Afternoon Tea and Dinner options are available on request at the forward main buffet, please ask the Head Waiter.	

Kings Court Alternative Dining (Stairway C).

A \$19.50 cover charge applies. For reservations please dial 25400 between 8.00am & 6.00pm.

Dress Code Applies.

Bamboo (Pan Asian cuisine)	7.00pm to 9.00pm
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Steakhouse at The Verandah.

Lunch	12.00pm to 1.30pm
Dinner	6.30pm to 9.00pm

Cover charges apply Lunch \$25.00/Dinner \$39.00.

For reservations please call 25400 between 8.00am & 6.00pm or simply drop by during opening hours.

Bars and Lounges.

Carinthia Lounge	7.00am to 11.00pm
(Light snacks 8.00am to 10.00am, 12.00pm to 2.30pm & 3.30pm to 5.00pm)	
Champagne Bar	11.00am to late
Chart Room	10.00am to late
Commodore Club	10.00am to late
Empire Casino Bar	As per casino opening
Golden Lion Pub	10.00am to late
Pub Lunch	12.00pm to 2.30pm
G32	9.30pm to the wee small hours
..... (Guests under the age of 18 are not permitted in G32)	
Pavilion Pool Bar	10.00am to 4.00pm
Sir Samuel's	9.00am to 11.00pm
Terrace Pool Bar (Weather permitting)	10.00am to 10.00pm
The Verandah Bar	12.00pm to 2.00pm & 6.00pm to 10.00pm
Grills Lounge (Grill guests only)	11.00am to 2.30pm & 6.00pm to 12.00am

Facilities and Retail.

Book Shop	9.00am to 1.00pm & 2.00pm to 6.00pm
Canyon Ranch	8.00am to 8.00pm
Clarendon Art Gallery	9.00am to 8.00pm
Empire Casino Cashier:	10.00am to late
Empire Casino Tables:	11.00am to late
Images Photo Gallery	9.00am to 9.00pm
Internet Centre (24 hours) Assistance:	8.30am to 12.00pm & 2.00pm to 5.00pm & 6.30pm to 9.00pm
Library	9.00am to 6.00pm
Mayfair Shops	9.00am to 9.00pm
Medical Centre	9.00am to 11.00am & 4.00pm to 6.00pm
..... (For medical emergencies only, please dial 911 or 999)	
Tour Office	9.00am to 12.00pm & 3.00pm to 5.00pm
Voyage Sales	9.00am to 12.00pm & 3.00pm to 6.00pm
Baby Zone	10.00am to 12.00pm & 2.00pm to 5.00pm
Play Zone	10.00am to 12.00pm, 2.00pm to 5.00pm & 6.00pm to 11.00pm
Kids/Teen Zone	10.00am to 12.00pm, 2.00pm to 5.00pm & 6.00pm to 11.00pm
Night Nursery	6.00pm to 11.00pm

U.S. immigration and Customs Formalities.

On the morning of our arrival at Brooklyn Cruise Terminal, US Customs and Border Protection will be inspecting all Queen Mary 2 guests regardless of nationality (this includes our disembarking guests and those who are continuing their voyage with us). The inspection will be carried out in the terminal building. Guests are kindly requested to follow the disembarkation instructions that will be delivered to your stateroom.

Disembarking Guests: After you have disembarked Queen Mary 2, please collect your luggage from the baggage hall and then proceed through the Immigration Inspection and clear Customs.

Guests who are continuing their voyage with us: All guests continuing their voyage with us are required to attend the Immigration and Customs Inspection. Please be advised that you will not be allowed to return to the ship until all guests have disembarked. However, if you are not intending to go ashore for the day, please proceed to the Terminal when the final announcement is made, which is expected to be at 10.30am. Once you have cleared the inspection, you may proceed to the Embarkation Hall where there is seating available. You will be advised when you are allowed to re-board Queen Mary 2. There is no need to check-in again.

You are required to present the following at the inspection:

PASSPORT: All guests regardless of nationality are required to present a passport to the Immigration Officials. Please keep your passport open on the information photo page.

IMMIGRATION FORMS: If you are a US citizen, a Green Card/ARC Card holder, a Canadian Citizen or a passport holder of one of the nationalities listed under the Visa Waiver Programme and you are in possession of an ESTA no immigration forms are required.

If the above does not apply to you then you must complete I-94 (White) form.

What to Wear: Smart Attire.

We ask that you wear smart attire in most of our bars, restaurants, and entertainment venues. Smart trousers with a shirt and jacket for gentlemen; tie is optional. Ladies, blouses and skirts or stylish trousers and dresses are welcome. If you prefer to spend tonight in more relaxed attire, feel free to dress more casually in the following venues: Kings Court, Golden Lion, Casino, Carinthia Lounge and G32. Please note non-ripped jeans are appropriate, but please refrain from wearing shorts, sports attire, swim wear or sleeveless t-shirts outside of the gym, spa and deck spaces.

Alcohol Policy.

Guests under 18 years of age (21 in US ports and territorial waters) will not be served alcoholic beverages nor are they to consume them on board. Please be aware that proof of age by means of government issued photographic identification, may be requested. Guests under the age of 18 are not permitted in G32.

Cash out reminder.

If you are disembarking tomorrow, please remember to cash out all of your casino winnings, chips, and slot machine credits before the casino closes tonight, as this will not transfer automatically to your on board account. Empire Casino, Deck 2, Grand Lobby.

Cash payments.

For guests disembarking in New York on 26 November, please note the deadline of 6.00pm, today for the following services:

- Making a cash payment. After this deadline, all charges will be settled to the registered credit card. Please be advised that no cash will be refunded to your credit card.
- Charging cash back and/or foreign exchange to your on board account. Cash for cash foreign exchange facilities/transactions are available until the time of disembarkation on 26 November. Guests disembarking and settling their accounts in cash will need to visit the Purser's Office anytime before disembarking to finalise their account. Please note that failure to settle your account will result in delays to your disembarkation.

United States Public Health Announcement.

Quarantine message for cruise vessels visiting the United States of America: United States regulations prohibit the removal of food items from the vessel. Items that can not be removed from the vessel include:

- Fresh fruit and vegetables
- Meat of any kind
- Prepared meals including sandwiches
- Dairy products
- Any other consumable food items
- Flowers, seeds or plants

Only commercially bottled drinking water is permitted to leave the vessel without the permission of the Quarantine Officers. Guests are requested to present their hand luggage for inspection.